



CALIFORNIA STATE UNIVERSITY
Monterey Bay

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August 20, 2010

Mr. Jim Dowless
Operations and Maintenance Superintendent
Marina Coast Water District
2840 4th Ave.
Marina CA, 93933

Dear Mr. Dowless,

I would like to extend a letter of appreciation to Richard Green for the outstanding service I have received from him in past years on the campus of California State University, Monterey Bay. I was the project manager for all of the demolition of the surplus military structures that took place since April 2006. This amounts to around 150 buildings demolished. Pre-demolition while I was in the process of locating utilities, I could always depend upon Rich to meet with me out in the field armed with plans and his years of experience and answer my questions. Together we would come up with water service shut down strategies so as to minimize disruption of water service on campus. When it came time to execute a water service shut down, it went flawless.

When a project was underway, Rich made regular site visits to make sure everything was going well. When the contractor was capping the water service for a building that was being demolished, Rich would offer suggestions on the best way to cap, and then stood by after the water system was re-pressurized to make sure no problems occurred.

Rich's outstanding service became even more apparent during the last demolition project on our campus. In preparation for the US Open, the campus undertook a last minute demolition project to clean up our events parking area and increase the number of parking spaces available for the US Open parking. This project was on a very tight schedule. In his haste, the contractor knocked buildings down before capping off the domestic waterlines, even though he was warned by both Rich me and not to do this. When the local water system was re-pressurized, leaks slowly began to appear. The contractor fixed a few of the leaks before he returned to his home base in Long Beach. Unfortunately, leaks continued to appear after the contractor was gone so Rich took the initiative to repair leaks that would have disrupted our US Open parking.

What I appreciate about working with Rich is his ability to work well with CSUMB employees and their contractors. This even includes when he has to respond to an emergency call. He is solution oriented, knows his job well, knows the water system on our campus and is pleasant to work with. His service consistently exceeds my expectations

Sincerely,

Ron Deller
Lead Construction Manager
California State University, Monterey Bay